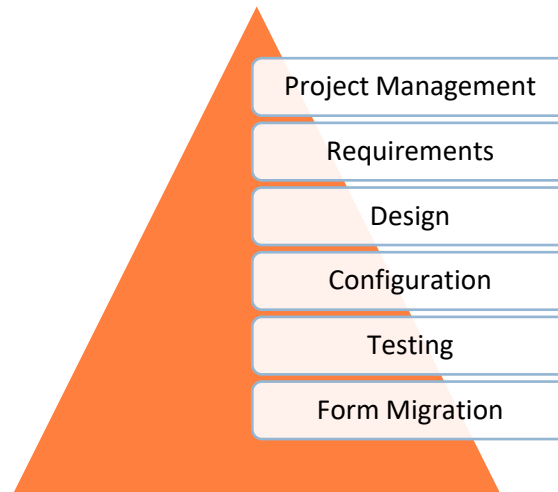# ITS FORMS SERVICES

ITS provides an end-to-end service for forms design and configuration, including project management, requirements definition, configuration and testing. Our flexible delivery models allow us to deliver a full turn-key solution or a blended team with your resources.

## OUR SERVICES

**Our Smartsheet™-based PM toolkit** provides scheduling, resource management, risk management, issue management, budget management, and scope and change management, all with real-time, metrics-based status reporting.  Since it is cloud-based, access is easy for team members and stakeholders.

> _Benefit_: _dramatically reduces the amount of time to ramp up and run a project.  Provides unique visibility into the status of the project and keeps the team on track, on time, and on budget._

| |
|---|
| Project Management |
| Requirements |
| Design |
| Configuration |
| Testing |
| Form Migration |

**Our forms expertise and repeatable methodology** allows us to easily define requirements, design, configure, and test the forms so that clients receive high quality work each time.

> _Benefit_: _brings the right expertise to the work of the project at the time that you need it.  Our methodology and tools provide a predictable process without the need to "reinvent the wheel" with each project._

**Our unique "shift left" approach to testing** provides extensive functional testing before your team receives the configured forms, allowing your resources to focus on acceptance testing.

> _Benefit_: _reduces the amount of time and effort to complete forms design and configuration.  Reduces work by user acceptance testers in finding, reporting, and retesting issues.  Enhances end-user confidence since the forms that they receive for testing are solid from the very beginning._
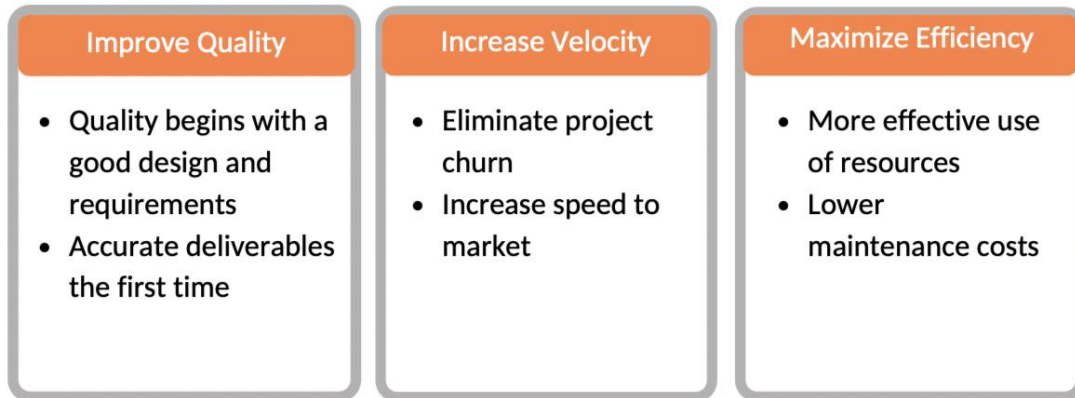
## ITS FORMS SERVICES

**Our partnerships** provide the ability for our team to learn a partner's system, including any unique configuration or requirements. While we are certified partners with industry-leading vendors, we are system agnostic and can work with any systems vendor. And in fact, over the past 30 years, ITS has worked closely with most of the leading vendors in the marketplace.

_Benefit_: _reduces the time needed to ramp up resources since they are already trained on the partner's system. Increases confidence that the resources can deliver the configured system._

## YOUR RESULTS

| Improve Quality | Increase Velocity | Maximize Efficiency |
|---|---|---|
| • Quality begins with a good design and requirements<br>• Accurate deliverables the first time | • Eliminate project churn<br>• Increase speed to market | • More effective use of resources<br>• Lower maintenance costs |

## ABOUT INSURANCE TECHNOLOGY SERVICES (ITS)

Based in Dallas, Texas, ITS is an insurance consulting and services firm specializing in the design, implementation, and utilization of technology to optimize critical business processes and achieve exceptional results. ITS serves P&C insurance organizations of all sizes across the country. ITS provides system implementation support (including project management, business analysis, forms design, system development, testing, and legacy data conversion), process improvement services (including PMO establishment, quality assurance, and production support), and change management services (including end-user training, organizational change planning, and business process reengineering), as well as proprietary insurance platforms for automated functional testing and data migration. ITS helps insurance organizations manage and reduce risk by deploying agile teams with exceptional insurance and technical expertise to streamline implementations and boost the capabilities of existing IT staff.

**For more information please visit**:  www.insurancetechnologyservices.com