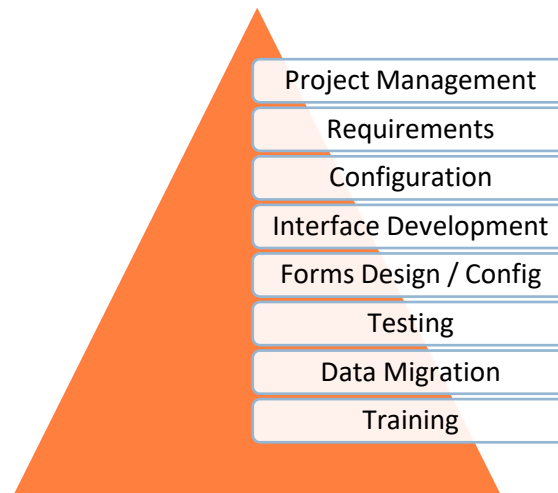# ITS IMPLEMENTATION SERVICES

The ITS Implementation Services Group provides an end-to-end service for insurance core system implementation, including project management, requirements definition, configuration and development, forms development, testing, training, data migration, and production rollout and support. Our flexible delivery models include a full turn-key solution or a blended team with your resources.

Implementation Services brings together the best of ITS's 35+ years of experience with insurance core systems, maximizing project success while delivering with predictability, visibility, and traceability.

OUR SERVICES

The foundation of Implementation Services is our repeatable, Agile-based methodology, which is supported by a specialized Project Management Toolkit. The toolkit allows our project managers to ramp a project up quickly and deliver solid results with 100% visibility to real-time status.

Our Smartsheet™-based PM toolkit provides scheduling, resource management, risk management, issue management, budget management, and scope and change management, all with real-time, metrics-based status reporting. Since it is cloud-based, access is easy for team members and stakeholders.

> _Benefits_: _dramatically reduces the amount of time to ramp up a project. Provides unique visibility into the status of the project and keeps the team on track, on time, and on budget. Robust risk management helps ensure that you see risks coming and active mitigation helps manage them._

Our insurance core systems expertise and repeatable methodology allow us to easily define requirements, configure, and test the system so that clients receive a stable build each time, ready for user acceptance testing.

ITS IMPLEMENTATION SERVICES

Benefits: *brings the right expertise to the work of the project at the time that you need it. Our methodology and tools provide a predictable process without the need to "reinvent the wheel" with each project.*

Our unique "shift left" approach to testing provides extensive functional testing before your team even sees the configured product, allowing your resources to focus on making sure that the configured system meets the business needs.

Benefits: *reduces the amount of time and effort to complete product configuration. Reduces work by user acceptance testers in finding, reporting, and retesting issues. Enhances end-user confidence since the system they receive for testing is solid from the very beginning.*

Our partnerships provide the ability for our team to learn a partner's system, including any unique configuration or requirements. While we are certified partners with industry-leading vendors, we are system agnostic and can work with any systems vendor. In fact, over the past 30 years, ITS has worked closely with most of the leading vendors in the marketplace.

Benefits: *reduces the time needed to ramp up resources since they are already trained on the partner's system. Increases confidence that the resources can deliver the configured system.*

ABOUT INSURANCE TECHNOLOGY SERVICES (ITS)

Based in Dallas, Texas, ITS is an insurance consulting and services firm specializing in the design, implementation, and utilization of technology to optimize critical business processes and achieve exceptional results. ITS serves P&C insurance organizations of all sizes across the country. ITS provides system implementation support (including project management, business analysis, forms design, system development, testing, and legacy data conversion), process improvement services (including PMO establishment, quality assurance, and production support), and change management services (including end-user training, organizational change planning, and business process reengineering), as well as proprietary insurance platforms for automated functional testing and data migration. ITS helps insurance organizations manage and reduce risk by deploying agile teams with exceptional insurance and technical expertise to streamline implementations and boost the capabilities of existing IT staff.

For more information please visit: www.insurancetechnologyservices.com